

From: [REDACTED] Graham [DPYGB]
To: [REDACTED] Valentina [DPYIT]
CC: [REDACTED] Magnus [DPYGB]
Sent: 12/22/2006 12:38:10 PM
Subject: RE: ASR LX / message from Olimpia

Dear Valentina,

Will review when it comes into the complaints system. Two points to note, high implant angle and used with a competitor stem

Regards

Graham

---Original Message---

From: [REDACTED] Valentina [DPYIT]
Sent: 22 December 2006 09:15
To: [REDACTED] ham [DPYGB]; [REDACTED] Davide [CRDIT]
Cc: [REDACTED] [DPYIT]
Subject: ASR LX / message from Olimpia
Importance: High

Dear Graham

following our telephone conversation, let me summarise as follows:

- hospital : policlínico [REDACTED]
- surgeon : Dr Filippo [REDACTED]
- case : 1x head implanted with Link stem (I have checked, on IFU is indicated to use only with DePuy stem;
on brochures I have checked this restriction is not indicated)
- revision : the patient was revised around 1 year from surgery
: stem was mobilized
: by indication of [REDACTED] the cup was placed vertically
: the levels of cr-co in the blood was too high
- explant : given to us for examination

(He also reports on other 2 cases under observation, again asr lx with link stem, cup well positioned, cup well positioned, but levels cr co are very high)

I asked him for further details (date of implant, date of revision, general clinical info on patient, copies of xrays to issue

a complaint form based on which I could then send explant for analyses.

Dr [REDACTED] does not wish to give us the requested info before we analyse the product, he requests "quality quantity analyses"

Therefore we shall enter a complaint with only data we have

Dear Davide



can you please urgently enter in ETQ the complaint with the information we have;

we are sending to you the explant, so you can deliver it as indicated by product complaint dept

Many thanks and best wishes
olimpia

Valentina [REDACTED]
Business Development Assistant

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Johnson&Johnson Medical Spa

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